



Mind Over Matter
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The SAFE Project has been developed in partnership with:



Emergency, Risk & Crisis Management

Developed by Chris Kemp & Pascal Viot





Module Outline

This module provides the learner with underpinning knowledge, skills and understanding required to identify and react to threats and vulnerabilities that lead to crises, thereby learning how to plan, prepare and respond to identified scenarios and risks. Although aimed primarily at the events industry this module can be applied equally across all industry sectors.

The module provides:

1. an understanding of the types and classifications of crisis and introduction of specific terminology
2. an explanation of the concept of response and the process of risk assessing threats and vulnerabilities
3. detailed principals of responding to an emergency
4. a means to be able to develop and be able to implement a crisis management plan
5. an outline of the elements of operational readiness training

Learning Outcomes:

On completion of this module the learner will be able to...

- demonstrate an understanding of the differing types of crises and emergencies
- understand the concept of operations in planning a response to a crisis.
- identify the elements involved in planning a risk assessment that identifies threats and vulnerabilities and the utilisation specific terminology required.
- demonstrate, the skills and knowledge required to develop and implement a crisis management plan.

This module, although primarily concerned with the investigation of large scale emergencies at massed gatherings, approaches the fundamental principals of emergency and crisis management which are seen as current best practice in the UK.

The module will examine a number of high profile incidents and provide a number of examples of how the issues could have been identified before an emergency occurred and how planning can help mitigate the effects of such an emergency.

A number of course participation exercises will allow the learners to immerse themselves in practice and allows the learner to develop their skills to make informed and robust decisions as a crisis develops in to an emergency.

Level of Study

The level of this programme is “Strategic” (level 5 UK). This is evidenced by the demands of the learning process, the theoretical and practical demands placed on participants, the application back into the workplace and the level of those attending the programme.

Skills and Other Attributes

On completion of this module the learner will have developed the skills required to select, from a position of informed knowledge and understanding, the most appropriate approach and methodology to create, develop and implement a crisis management plan and ensure its effectiveness via the preparation and delivery of an operational readiness exercise.

Assessment

The learner will be required to submit an outline crisis management plan demonstrating what information should be included from the set scenario. The learner will then develop a presentation for a Table Top Exercise that would be delivered to a multi-agency event team. The assessment will cover those areas and phases of the event they worked on in their groups during the workshop. The trainer will monitor the learner's level of engagement and interactions during the workshop and review the submitted plan and presentation to ensure that the learner can demonstrate the required level of competency.

Knowledge and Understanding

On completion of this module the learner will have an understanding of...

- the roles and functions of the different members of the crisis management team.
- the types of crisis and emergency that may occur.
- the fundamental principals of the identification of threats and vulnerabilities.
- the process and terminology used in risk assessment.
- the individual components that are used to develop and implement a crisis management plan.
- the requirements for and importance of testing emergency plans.