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Operational Programme - Module 1

Event Security & Awareness

Developed by Gerard van Duykeren & Laura Brands

The SAFE Project has been developed in partnership between:



Mind Over Matter
Consultancy Ltd
www.momconsultancy.com



Institut Suisse de Sécurité
Urbaine et Événementielle
www.issue.ch





Module Outline

In this module the participants will be introduced to the basic principles of event security. The module also provides an introduction to the roles and responsibilities of the event security officer. One of the outcomes of this module is to establish an attitude of security awareness in all of the participants.

An outdoor event starts the moment the first materials arrive on site and the build-up commences. During the event period, a set of security tasks may be executed, including access control or working in the front of stage area, whilst continuing to maintain security awareness.

What defines a hospitable and professional event security officer? It is clear that a professional attitude is paramount.

officer? It is clear that a professional attitude is paramount. Being self-assured, self-reliant, a representative of the company, polite, socially skilled, empathetic and proactive are all fundamental attributes of this position. This module explains how to represent these behaviours.

An event security officer is constantly in contact with a range of stakeholders on a daily basis. These include visitors, colleagues and clients. They all have specific needs and expectations.

Additionally, in this module the team address a range of relevant legal topics. The law differs from country to country, therefore the specifics for each country will vary. However, the generic legal issues relating to events will be considered.

Learning Outcomes

Knowledge and Understanding

On completion of this module the learner will have an understanding of:

- The roles and responsibilities of an event security officer
- The range of stakeholders, their roles and responsibilities and their place in the event hierarchy
- Security measures that are commonly implemented at events
- The legal aspects of security
- Event security areas and their most important characteristics and the tasks corresponding to each of these
- The importance of a professional security attitude

Skills

On completion of this module the learner will be able to:

- Carry out basic security tasks, including searching visitors and their belongings and operating different types of access control
- Respond to different stakeholders effectively
- Act within the law in relation to prohibited items
- Act within the law in cases of mistreatment, theft, unauthorized presence and arson
- To act/react according to procedures and protocols
- Prepare themselves for a security officer shift
- Maintain security awareness at all times

Concepts

Venue profile; organisational, architectural and electronic measures; Emergency-, safety- and security plans; Access control; Facility system; Visitors profile; Awareness; Threat indicator; Planning cycle of a criminal; Modus operandi; Job Profile; Cover story; Spotlight effect; House rules;

Level of study

The operational modules are comparable to courses at basic vocational training.

Assessment

In addition to these 5 modules there are 10 separate practical assignments. Five of the ten assignments cover working in a specific sector and four assignments test a specific skill. The last assignment covers the complete role of an event security officer, including all tasks, responsibilities and authorities. The 10 practical assignments must all have been completed with a pass. The assignments are practical assignments, which means that they can only be carried out and assessed on the job whilst working a shift at an event.

Certificate

The event security officer receives a certificate after the successful completion of the training. This means that the event security officer has gone through all five modules and has completed all 10 practical assignments with a pass. If both conditions are met, then the instructor can register the event security officer as successful and he/she will receive a certificate.